



Politecnico
di Torino



CENTRO STUDI
THESEUS

#THESEUS COLLOQUIUM

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1:00pm–2:30pm

CENTRO THESEUS

CORSO MONTEVECCHIO 38



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Copenhagen Business School

**JOB QUALITY IN A TURBULENT ERA:
Understanding, Measuring and Improving
Job Quality in a Changing World of Work**

BIOGRAFIA

Janine Leschke is Professor at Copenhagen Business School at the Department of Management, Society and Communication. Her research examines job quality, non-standard employment, labour market segmentation and inequality including with a focus on migrant workers, with recent work on AI, algorithmic management and platform work. She was previously a senior researcher at the European Trade Union Institute and a researcher at the WZB Berlin Social Science Center. She served as Editor of the Journal of European Social Policy (2018–2024) and is currently Co-chair of the European Network for Social Policy Analysis (ESPAnet).

ABSTRACT

Work is being reshaped by overlapping shocks including digitalization, AI and algorithmic management, platform-based business models, climate transition pressures, and demographic change. In this turbulent era, job quality matters more than ever. Existing frameworks were built for stable, standard employment and are poorly placed to capture the recent trends. Platform labour makes this visible: algorithmic management can intensify control and impact working conditions, working time becomes fragmented and unpredictable and risks for working conditions and social security are shifted from the employer to the worker. Drawing on findings from our edited volume *Job Quality in a Turbulent Era* (Piasna and Leschke), this talk shows how job-quality measurement can be updated in several directions: adding new aspects of work and employment conditions, incorporating interactions between job quality dimensions, capturing individual vulnerabilities, adapting job quality frameworks to fragmented careers and multiple jobholding, and considering wider normative criteria beyond individual well-being.

Our work aims to provide practical insights and tools to enable more effective analysis and policymaking, alongside a renewed agenda for improving job quality in the face of evolving labour market realities. A key finding is that design choices in algorithms and interfaces do matter for sustainable work.

PRESENTS:

Stefano Sacchi, Vice Rector for Society and Public Engagement, Community, and Rector's Program Implementation.

The Theseus Colloquia are a series of seminars on technology, its preconditions, and its social, economic, political, and environmental impact, promoted by the Theseus Research Center at Politecnico di Torino