

Welcome Orientation Meeting

Politecnico di Torino
September 12th and 13th 2024



**Politecnico
di Torino**

Agenda

Welcome speeches:

- Professor Marco Sangermano: Director of Incoming and Outgoing Internationalization activities
- International Mobility Unit – academic matters
- Teaching & Language Center – Italian language courses
- Welcome Hub – Life Division – Practical information for your stay in PoliTO and Torino
- Q&A session
- ESN Association – Buddy System
- Wrap up and meeting with Students Associations

WELCOME EXCHANGE STUDENTS!

**We are excited
to have you at
PoliTO!**

Welcome speech and useful tips by the International Mobility Unit

Maria Cristina CAMINITI
Head of office

Emilia PARISI, Francesca FERRERO, Carol ADDABBO
Mobility coordinators

Topics

To be done after your arrival   

Learning agreement



Academic issues

To be done after your arrival





Registration of your arrival

Welcome Orientation Meeting attendance >> official start date of your mobility

Welcome Orientation Meeting absence >> declare your arrival date*

After your arrival



Collect the Smart Card*: career status ACTIVE

Download PoliTO Declaration of Stay: replaces your Home University Certificate of Arrival



Update your Turin address

New PoliTO profile >> View your data and change your address >> Personal Details >> Change Address >> Contact info

Learning agreement



To be remembered



Type of mobility	Learning Agreement requirements
Courses/courses and final project	<ul style="list-style-type: none">• Choose at least 18 credits/ECTS per semester from your PoliTO Degree programme of application. Other credits can be chosen also from the entire catalogue• Final project and Italian language credits are excluded• Recommended credits per semester: 20/30
Final project/PhD research	<ul style="list-style-type: none">• The credit workload is agreed with PoliTO and Home University supervisors
Double Degree	<ul style="list-style-type: none">• Include the courses of your first year of mobility according to the scheme shown in the Double Degree Agreement. If you don't know it, contact your Academic Advisor!• All courses have to belong to your PoliTO Degree programme of application• The Italian language course credits are not considered in the amount of ECTS necessary to graduate

Final Project



Mobility for Final Project

- Evaluated by your PoliTO supervisor through the Final Project Evaluation form (downloadable in your Portale della Didattica page)
- Not shown in the Transcript of Records
- No final discussion at PoliTO

Mobility for Double Degree

- You need to find by yourself a PoliTO final project supervisor
- You need to define with them the topic
- The Double Degree Agreement specifies the final project credits amount and where to defend the thesis
- Final discussion and graduation

Learning Agreement drop and add period



Who?

mobility for courses, courses and final project, double degree

When?

from September 18th to October 9th

How?

Learning Agreement already unlocked;
enter in your PoliTO profile > Online services >
Define your Learning Agreement
For academic issues contact your
PoliTO Academic Advisor

Why?

Only if you need to modify your L.A.

If you don't have to, the courses are
already approved

Check the **Step #3 part 1 and 2** in your New PoliTO profile >> Incoming students >> Get ready for PoliTO or the **tutorial in the videoguides section**

Academic issues



Courses



Composed by:

✓ 1 module

- Modules can be worth 6, 8 or 10 credits and their workload is 25 hours per credit – 10 hours (class) and 15 hours (homework)

✓ More than 1 module (integrated courses)

- The modules of an integrated course **cannot be separated**: they are complementary and offered as a whole.
- You cannot choose to attend only 1 module as the final grade will be registered only after having passed all of them.

It is not possible to ask professors to let you attend courses that are not included in your PoliTO Learning Agreement.

Advice!

If you need less credits, you can choose another course which fits better in your study plan.

Courses overlap



Timetable clashes might happen if you select courses taught in:

- different years
- different degree courses
- same category (free credits).

You can:

- modify the Learning Agreement during the drop and add period
- decide to leave overlapping courses in the Learning Agreement (**courses attendance is not always compulsory**).

Exams

Exam periods (*sessioni*)

There are 3 *sessioni* available:

- ✓ **January/February** (end of the first semester)
- ✓ **June/July** (end of the second semester)
- ✓ **September** (recovery session)

Check the Academic Calendar [here](#)

How to take the exam:

- 1) Register up on your [Portale della Didattica](#) page (don't forget it!)
- 2) Show up on the examination date (follow the instructions given by your professor)
- 3) Have your passport/ID and Smart Card with you, as you'll be requested to prove your identity before taking the exam

Advice!

Since all the exams take place in the same period, you should study every week and organize your workload for the upcoming sessions!



Important

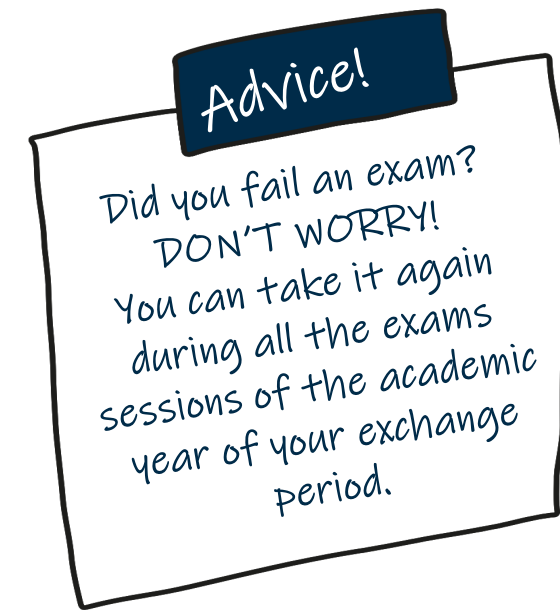
Exams can be **written, oral** or **both**.

Check the online course description or ask your professor.

⊖ **Online exams are not allowed** ⊖

Exam scores

Range from 18 to 30	
Below 18	failed
From 18 to 23	low (albeit sufficient)
From 24 to 26	average
From 26 to 27	good
From 27 to 28	very good
From 29 to 30	excellent
30 e lode	excellent with honours



Scores registration

Scores are registered through an online procedure by professors. **Those already registered cannot be refused nor modified.**

Transcript of records



- For each passed course, the ECTS (European Credits Transfer System) and the cumulative percentage will be shown
- Marks below 18 (failed) will not appear
- If an exam grade is P (passed), like the PoliTO Italian language exam, this cannot be converted in a score from 18 to 30
- The final score of an integrated course is only one. Single modules cannot be registered
- You must declare your departure date from Torino (PoliTO profile> online services> incoming students> Declaration of mobility in presence) in order to download it.

Advice!

Try to feel involved in PoliTO's life and keep in touch with your professors and mates as much as you can!

Further instructions will be given before the end of your mobility

How to reach...

The International Mobility Unit:

Campus Help Desk

Corso Castelfidardo 39 (left side down the hall)
every Mondays, Tuesdays and Thursdays from 9 am
to 12:30 pm

Virtual help desk

upon request via Ticket >> INCOMING MOBILITY

Ticketing service

Ticket >> INCOMING MOBILITY

Other PoliTO offices:

Campus Help Desk

when available, more details [here](#)

Ticketing service

Professors:

By E-mail

using your PoliTO e-mail account (sSTUDENT_NUMBER@studenti.polito.it). Remember to
check it frequently!

The Italian language courses at Politecnico di Torino

The **CLA** (University Language centre) offers **in-person Italian language courses**.

How can you join an Italian language course?

You are required to register through your **PoliTo profile, Languages Tab, Italian section, Italian language courses**. According to the time period of your mobility, you can register for an Italian course delivered in:

First Semester: procedure open **in October and November**
and/or in

Second Semester: procedure open **in March and April**

More information at:

https://www.polito.it/en/education/services-and-life-at-politecnico/services/polito-language-centre-cla/italian#par_19786

<https://www.polito.it/en/education/services-and-life-at-politecnico/services/polito-language-centre-cla/italian/plida-exam>

The Italian language courses at Politecnico di Torino

- are taught by teachers of Società Dante Alighieri (<https://www.dante.global/en>), an organization which spreads the Italian language and culture in Italy and abroad through its Centres all over the world
- **are delivered exclusively in person at Politecnico**
- start **1 or more weeks after** the beginning of the other courses
- are usually held **at 19:00–20:30 on three days a week from Monday to Friday and on some Saturday mornings**

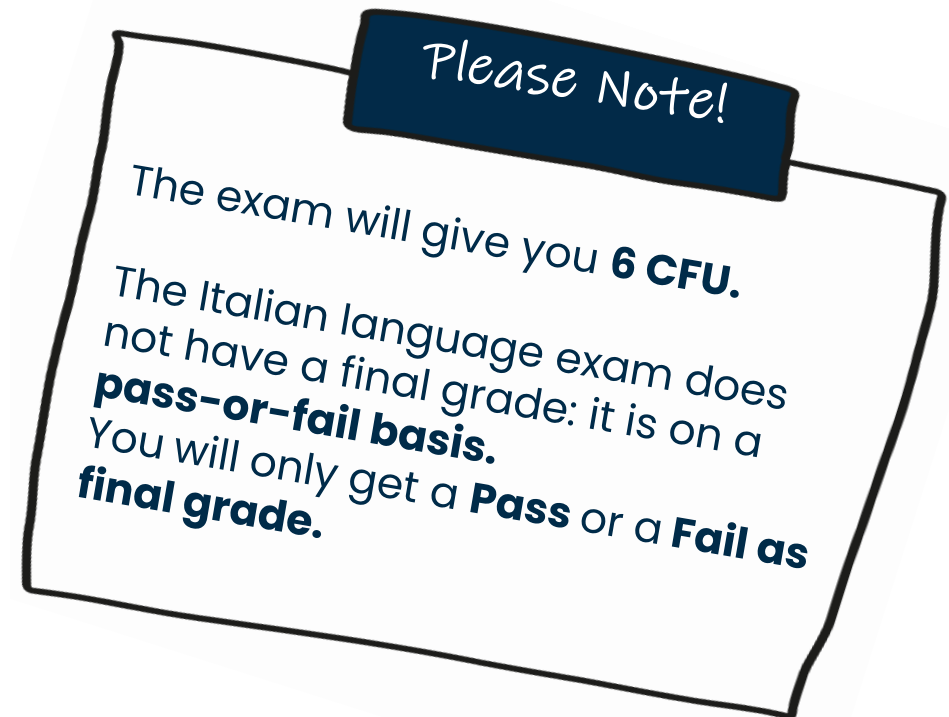
Mobility for courses / courses and final project / final project / research during Ph.d. - Italian COURSE/EXAM RULES - OPTIONAL

When you register for an Italian course (through your Polito profile > Languages TAB), the **Italian course/exam** will be automatically **added to your Learning Agreement**.

You can take the university Italian exam (in person @Politecnico) during the standard Examination periods ONLY if you have an Italian language course in your Learning Agreement.

If your mobility project lasts 2 semesters, you **can**:

- attend an Italian course in First Semester
- Attend another Italian course in Second Semester (provided that you passed the exam in First Semester)



Mobility for Double Degree: Italian COURSE/EXAM RULES

If you are enrolled in an English-taught degree programme:

MANDATORY – You must take and pass the Italian language exam – level 2 (already included in your Learning Agreement). You are not allowed to take a higher level exam.

The Italian language exam is a graduation requirement. The 6 credits of the Italian exam do not count towards the number of credits required for graduation at PoliTO.

If you are enrolled in an Italian-taught degree programme or in a blended programme

Not mandatory – If you are interested in learning Italian, you can attend an Italian language course. You do not need to include it in your Learning Agreement and you are not required to pass the final exam.

PLIDA exam at Politecnico

The teachers of our Italian courses are specifically trained to prepare students to take the PLIDA exam, the Italian language certificate developed by Società Dante Alighieri and recognized by the Italian Ministry of Foreign Affairs and International Cooperation, the Ministry of Labour, and the Ministry of Education, University and Research.

You can take the **PLIDA A2** or the **PLIDA B1** exam in the sessions organized at Politecnico in cooperation with Società Dante Alighieri.

PLIDA exam at Politecnico

More information about the PLIDA certificate at:

<https://www.dante.global/en/certifications/plida-certification>

Information about:

PLIDA – registration deadlines and PLIDA payment policy:

<https://www.polito.it/en/education/services-and-life-at-politecnico/services/polito-language-centre-cla/italian/plida-exam>

Registration for PLIDA @Politecnico: through your PoliTo page, Languages Tab, Italian section, PLIDA.

Welcome speech and practical tips by the PoliTO Welcome Hub – LIFE Division

Francesca Brazzani
Head of Service

PoliTO Welcome Staff:
Marina Galati – Welcome Domain Expert
Fernanda Torre
Francesca Sartorio
Vincenzo D'Alessandro

Life Division

Life Division coordinates and supports all activities and services aimed at improving the quality of life for the entire university community: activities and services related to welfare, organizational well-being, equal opportunities, welcome services for all international guests, Student Societies.

The welcome actions supported by PoliTO serve to ease the transition and integration of international students into a new academic and social environment.

Practical information – Codice Fiscale

The Fiscal Code (Codice Fiscale) is a code made up of letters and numbers and it is used to identify any citizen living in Italy.

The Fiscal Code is needed for:

- enrolling at PoliTO
- opening a bank account
- receiving the payment from a scholarship
- signing a rental contract

If you have not yet obtained it at the Italian Embassy/Consulate of your country, you can get it at the local Revenue Agency (Uffici Locali dell'Agenzia delle Entrate)

Copia per il richiedente

Agenzia delle Entrate

CERTIFICATO DI ATTRIBUZIONE DEL CODICE FISCALE

CODICE FISCALE
XXXXXXXXXXXX

COGNOME
XXXXXXXXXXXX

NOME
XXXXXXXXXX

SESSO
M

COMUNE (O STATO ESTERO) DI NASCITA
PORTOGALLO

PROVINCIA DI NASCITA
EE

DATA DI NASCITA
12/07/1989

DATA 31 OTTOBRE 2019

IL FUNZIONARIO
XXXXXXXXXX

UT XXXXXXXX

Per delega del Direttore Provinciale
Antonio Gravano
Funziario
Ufficio
Ufficio

AVVERTENZE
Questo certificato attesta il codice fiscale e i dati ad esso associati, registrati in Anagrafe Tributaria.
La stampa del codice fiscale nel formato bar-code (codice a barre) ne consente l'acquisizione ottica, al pari del tesserino di codice fiscale e della Tessera Sanitaria.

AGE.DREFI.REGISTRO UFFICIALE.1657291.31-10-2019-U
Identificativo certificato: 20191657291

Practical information – *Codice Fiscale*

Where to apply for Fiscal Code



at Politecnico di Torino

From September 12th to October 4th
every Thursday and Friday – from 9:00 AM to 12:00 PM

→ *Book your appointment from your PoliTO Profile in the Reservation Tool – International students' services – Fiscal Code Desk*

Practical information – *Codice Fiscale*

DOCUMENTS NEEDED at the appointment with *Agenzia delle Entrate*

passport/ID card and a photocopy of it
visa (non-EU students) and a photocopy of it
A4/8 form filled in

WHERE CAN YOU FIND THE FORM AND A SAMPLE ON HOW TO FILL IT IN?



At the **Welcome Point** and on our website: [International Students – Fiscal code \(polito.it\)](https://www.polito.it/en/international-students/fiscal-code)

The official Fiscal Code must be uploaded in your PoliTO profile.

Check how to do it in the Get Ready for PoliTO section – How to submit the official Fiscal Code

Practical information – Immigration procedure

- European Union citizens are not required to apply for the residence permit. For staying longer than 3 months registration at “Ufficio Anagrafe” requested.
- Non-EU citizens have to apply for the residence permit within 8 working days from their arrival in Italy.
- Politecnico Immigration Desk can help you with the application procedures.
From the 9th of September to 4th of October the service is open **every day**
→ *appointment from your PoliTO Profile in the Reservation Tool – International students’ services – Immigration desk residence permit*

Please Note!

People with dual nationality (Italian or EU/ExtraEU) do not need to apply for the residence permit.

Useful info

In the “pre-arrival” presentation published here

“Welcome@PoliTO | Politecnico di Torino”

you can find useful information on the Immigration procedure and documentation required

PoliTO services and facilities

Accommodation

PoliTO has a new service called «Cerco Alloggio».

Cerco Alloggio offers a service of orientation and support in the research of a rooms/flats to rent thanks to a database of certified apartments.

If you need help finding accommodation, book your appointment through your PoliTO Profile on the Reservation Tool.

Additional info [here](#).

PoliTO services and facilities

Students' Canteens

University canteens are run by EDISU Piemonte. The closest University canteen to PoliTo Main Campus is located in Corso Castelfidardo, 30A. Check the other locations and the opening times [here](#)

You can **benefit from the lowest fare**.

By the end of September you will receive more details on how to access this benefit and go to students' canteens.

PoliTO services and facilities

Libraries

You can borrow book and magazines from the various libraries.

Study Rooms

Various study rooms are available to have a quiet environment for studying.

LaIB

Students have access to various Basic Informatic Laboratories (LaIB) for their activities.

Post Office and Bank

A post office is available for every postal service and for the acceptance of the Residence permit requests. Unicredit bank offers its services aimed at Politecnico students.

PoliTO Welcome, Inclusion and Support

Welcome Point

You can find our mentor students and ask information about the procedures to be completed upon your arrival from Monday to Friday from 9:00 am to 12:00 pm until the 13th October.

Student Societies

Student societies allow students to share their interests and/or cultures.

Buddy system with ESN

Exchange students can have a PoliTO Buddy. You just have to register on Buddy System and wait to be contacted by their buddy.

Student Teams and Projects

Students can join various Student Teams to create a project that allows them to boost cultural and technical skills.

PoliTO Welcome, Inclusion and Support

Counselling Service

A counselling service, run by psychologists provides advice and support assuring privacy and confidentiality

Special Needs Unit

Politecnico di Torino offers various services to support and accompany students with disabilities and students with Specific Learning Disorders (SpLD) along their learning path. You can contact the Special Needs Unit through the ticketing system.

PoliTO Welcome activities

Do you want to get
familiar with PoliTO
facilities?

**SIGN UP FOR
THE DAILY
CAMPUS TOUR!**



Politecnico di Torino

WELCOME DAYS Weekly calendar From 9th to 15th September, 2024

Mon 09

PoliTO TOUR* - 11:45 a.m.

Join our mentor students for an insightful campus tour!

Reservation required*

Tue 10

PoliTO TOUR* - 11:45 a.m.

Join our mentor students for an insightful campus tour!

**EGYPTIAN MUSEUM- Free Tour*
2:30 p.m. and 4:00 p.m.**

Reservation required*

PoliTO Cycling - DISCOVERY RUN: City Centre
45min easy run around Turin to discover the best ice
cream in town

Meeting Point: Piazza Castello - 7:00 p.m.

Organized by PoliTO Cycling student society

Wed 11

PoliTO TOUR* - 11:45 a.m.

**PALACE OF THE ANATOMICAL INSTITUTES -
Free Tour* - 2:30 p.m.**

Reservation required*

Fri 13

PoliTO TOUR* - 11:45 a.m.

Join our mentor students for an insightful campus tour!

Reservation required*

Sat 14

SIT Polito - WHERE IDEAS ARE BORN

Meeting with all SIT members at Comala, discover what is SIT,
how SIT association helps new founders and startups to enter
the competition.

Meeting Point: Comala, corso Ferrucci 65/A - 7:00 p.m.

Organized by SIT Polito student society

***Remember to
reserve your activity
on the Booking Tool
on PoliTO Students
app**



**WELCOME
POINT**

Entrance in Corso
Castelfidardo 39
**Mon. - Fri.
09:00 a.m - 12:00 p.m.**





Politecnico di Torino

WELCOME DAYS

Weekly calendar

From 16th to 22th September, 2024

Mon 16

POLITO TOUR* - 11:45 a.m.

Join our mentor students for an insightful campus tour

MUSEUM OF NATURAL SCIENCES*
Free Tour 2:00 p.m. and 3:00 p.m.

Reservation required*

PoliENERGY - PoliENERGY Connect

The activity aims to firstly welcome the international students coming abroad, by meeting in the beautiful Parco Del Valentino, home of Politecnico venue of Castello del Valentino.

Meeting point: Castello del Valentino enter - 5:30 p.m.

Link event:

<https://www.eventbrite.ca/e/polienergy-connect-tickets-965843222077>

Organized by **PoliENERGY** student society

Tue 17

POLITO TOUR* - 11:45 a.m.

Join our mentor students for an insightful campus tour

Reservation required*

Wed 18

POLITO TOUR* - 11:45 a.m.

Join our mentor students for an insightful campus tour

Castello del Valentino* - 6:30 p.m.
Reservation required*

Thu 19

POLITO TOUR* - 11:45 a.m.

Join our mentor students for an insightful campus tour

Reservation required*

BEST - CITY RALLY

A walk through the most iconic places of Turin.

Meeting Point: Corso Duca degli Abruzzi, in front of the statue (Parco del Fante) - 2:00 p.m.

Organized by **BEST** student society

Fri 20

POLITO TOUR* - 11:45 a.m.

Join our mentor students for an insightful campus tour

Reservation required*

SIT Polito - TURIN, THE NEXT SILICON VALLEY

Meeting with all SIT members at Camala, discover what is SIT, how SIT association helps new founders and startups to enter the competition.

Meeting Point: Camala, corso Ferrucci 85/A - 7:00 p.m.

Organized by **SIT Polito** student society

Sat 21

Polito Cycling - FIRST POLI RIDE

First bike ride after summer holidays, 4h social bike ride in the morning

Meeting Point: Arco del Valentino - 9:00 a.m.

Organized by **Polito Cycling** student society

LAVORI IN CORSO - POLITO TOUR

Guided tour inside the Politecnico with aperitif and social moment after the tour

Meeting Point: Corso Duca degli Abruzzi 24 - 2:00 p.m.

Organized by **Lavori in corso** student society

Sun 22

Polito Cycling - DISCOVER RUN POLI

45 min easy run around Politecnico to discover the area

Meeting Point: Corso Duca degli Abruzzi 24 - 6:00 p.m.

Organized by **Polito Cycling** student society



Politecnico di Torino

WELCOME DAYS

Weekly calendar

From 24th to 29th September, 2024

Tue 24

RUN POLITO - HOW TO SURVIVE POLITO?

We will tell you everything you need to know about being a student at Polito, from booking an exam over taxes and scholarships to eating in the canteen. In the end we will also reveal our favorite spots in Turin to spend your free time, so stay tuned!

Meeting Point: Room 1 - 6:00 p.m.

Organized by **RUN POLITO** student society

Wed 25

Castello del Valentino* - 6:00 p.m.

Join our mentor students for an insightful campus tour

Reservation required*

Polito Cycling - DISCOVER RUN: VALENTINO PARK

45min easy run around Valentino Park+ aperitif

Meeting Point: Valentino Castle - 6:00 p.m.

Organized by **Polito Cycling** student society

Thu 26

Polito Cycling - THURSDAY RIDE

First Thursday bike ride: afternoon 2h road bike, social ride

Meeting Point: Arco del Valentino - 6:00 p.m.

Organized by **Polito Cycling** student society

Fri 27

DEB - HOW DO YOU CALL YOUR FEELINGS?

After an ice-breaker, each student will have the possibility to draw, write or express in his/her personal way some feelings. The idea is at first to use an emotion from the native speaking language.

Meeting Point: Rooms III - 6:00 p.m.

Organized by **DEB** student society

Sat 28

CSSA.POLITO - WELCOME TOUR

This tour is primarily designed for Chinese and international students to acquaint them with the city of Turin and introduce them to locations of potential interest during their upcoming years of study at the Politecnico di Torino.

Meeting Point: Corso Duca degli Abruzzi, 24 - 9:00 a.m.
For reservation: cssa.studenti.polito@gmail.com

Organized by **CSSA.POLITO** student society

Mu Nu Chapter of IEEE - Eta Kappa Nu - EscapeTO

An escape room in the city center, to discover the neighbourhood and solve some logical/mathematical riddle with your team of new friends!

Meeting Point: Piazza Castello / Via Pietro Micca crossing - 3:00 p.m.
For reservation: welcomeactivities@hknpolito.org

Organized by **Mu Nu Chapter of IEEE** student society

Collettivo Alan Turing - OUT and ABOUT: INTERNATIONAL STUDENTS

The picnic is part of our series "Out and About". During the afternoon we will organize some welcome activities oriented towards making new acquaintances and knowing Polito student life better.

Meeting Point: Castello del Valentino - 5:00 p.m.
For reservation: collettivoalanturing@gmail.com

Organized by **Collettivo Alan Turing** student society

Remember to reserve your activity on the Booking Tool on **POLITO Students app**

WELCOME POINT

Entrance in Corso Castellidardo 39
Mon. - Fri.
09:00 a.m. - 12:00 p.m.

Corso Duca degli Abruzzi, 24 | 10129 | Torino, ITALY



Politecnico di Torino

WELCOME DAYS

Weekly calendar

30th September - 6th October 2024

Mon 30

MUSEUM OF NATURAL SCIENCES*
Free Tour 2:00 p.m. and 3:00 p.m.

Reservation required*

Polito Cycling - MONDAY SOCIAL RUN

45min easy run around Piazza d'Armi

Meeting Point: corso Montelungo 51 - 6:00 p.m.

Organized by **Polito Cycling** student society

Tue 01

Polito Cycling - TEAM PRESENTATION

Presentation of Polito Cycling and running club associations, Q&A session, gadget giveaway

Meeting Point: Room 7 - 7:00 p.m.

Organized by **Polito Cycling** student society

Thu 03

Polito Cycling - THURSDAY RIDE

Thursday bike ride: afternoon 2h road bike, social ride

Meeting Point: Arco del Valentino - 6:00 p.m.

Organized by **Polito Cycling** student society

Sandretto Foundation Contemporary Art
Free Tour* - 7:30 p.m.

Reservation required*

Remember to reserve your activity on the Booking Tool on **POLITO Students app**

WELCOME POINT

Mon. - Fri.
09:00-12:00


Corso Duca degli Abruzzi, 24 | 10129 | Torino, ITALY





Politecnico di Torino

Welcome Orientation Meeting

Welcome activities and services

 **Politecnico di Torino**

POLITO ▾ EDUCATION ▾ RESEARCH ▾ INNOVATION ▾ SOCIAL IMPACT ▾  

Applying, studying, graduating | Bachelor's degree programmes | Master's degree programmes | Ph.D. programmes and Postgraduate School | Specializing Master's programmes and lifelong learning | International students | Services and life at Politecnico | Active learning | Teaching Lab | Quality of education

Home > Education > International students > Welcome@PoliTO

Welcome@PoliTO

WILLKOMMEN स्वागत
欢迎 BIENVENIDA
WELCOME
BIENVENUE ようこそ
добро пожаловать
ترحيب **BEM-VINDO**

Giving a warm welcome to international students at the university is of the utmost importance. It helps you feel valued, supported, and included in the new academic community.

Our welcome program includes activities and initiatives aimed at facilitating your arrival and stay in Torino, providing necessary information, and foster a sense of belonging. By embracing diversity and creating an inclusive environment, we encourage cultural exchange, enhance global perspectives, and enrich the overall educational experience for both international and national students.

Don't miss out on the opportunities we make available to you.

- International students ×
- Prospective students +
- Recognition of a foreign educational qualification +
- Exchange students +
- Practical information +
- Welcome@PoliTO**
- Financial aid
- Refugees and refugee-like +

ACCOMMODATION >

PRE-ARRIVAL WEBINAR > **WELCOME WEEKS** > WELCOME GUIDE >

WELCOME POINT AND AVAILABLE SERVICES > ACADEMIC CALENDAR 2024/2025 >



Opening times and how to reach...

➤ **Welcome Point**

from Monday to Friday – from 9:00 AM to 12:00 PM

➤ **Immigration Desk**

from Monday to Friday – from 9:00 AM to 12:00 PM

➤ **Accommodation Desk**

Mondays, Tuesdays, Thursdays, and Fridays from 2:30 PM to 5:30 PM

➤ **Fiscal Code Desk**

From September 12th to October 4th – every Thursday and Friday – from 9:00 AM to 12:00 PM

- **Where**

Corso Castelfidardo 39 (Right side down the hall)

- **Reservations and Info**

Welcome Point free access – Other services by appointment on the Reservation Tool on your PoliTO profile

Who can I contact...

For information regarding
the **Italian language
course?**

Language Center (CLA):

Ticketing service >>
Foreign Language
Learning

For information regarding
the **Smart Card, exams and
grades?**

**University Registrar and
Tuition Fees Unit:**

Ticketing service >>
Academic progress, rules
and other information

For information regarding
**your mobility and related
documents?**

**International Mobility
Unit:**

Ticketing service >>
Incoming Mobility

For information regarding
**courses in your Learning
Agreement?**

**Your PoliTO Academic
Advisor**

For information regarding
Immigration: E-Mail >>
immigration.desk@polito.it

**PoliTO Welcome
activities:**
E-Mail >>
welcome.events@polito.it

For information regarding
the canteens:

Edisu: >> [Ticketing service](#)

Any questions?



Thank you!



**Politecnico
di Torino**